



eventbuilder  
enterprise virtual event services

## CAPABILITY STATEMENT

## ABOUT US

EventBuilder is a full-service virtual event management company.

**ESTABLISHED 2016**

EventBuilder offers expert virtual event management and live support paired with software designed to enhance Microsoft Teams, providing secure and scalable tools for registration, audience engagement, communication, and analytics. We specialize in white-glove services and fast turnaround times to ensure seamless delivery for complex virtual programs, global trainings, and enterprise-scale event series.



**Authorized Microsoft Preferred  
Supplier Number: 0003000922**

**Legal Name:**  
NW Virtual Partners LLC dba EventBuilder

**Service Area:** Global

**Headquarters:**  
915 Broadway St, #250, Vancouver, WA 98660

**NAICS:** 541990, 541512, 541511, 541618

**UNSPSC:** 43231500

**Cage Code:** 855G8

**Unique Entity ID (UEI):** FAY7TD3FKJL9

**Washington State UBI:** 603-606-055

**Oregon Certification ID:** 13905

**Commodity Codes:** 962-34 Event Planning Service,  
962-58 Professional Services, 920-40 Data  
Processing/Software Services

## SERVICES

### Comprehensive Event Management

End-to-end support for virtual and hybrid events—planning, setup, live support, and analytics with Microsoft Teams + EventBuilder technology.

### Scalable Program Support

Ongoing management for high-volume virtual event programs, with dedicated managers and event producers.

### Microsoft Teams-Integrated Software

Built to enhance Microsoft Teams and Town Hall with advanced registration, branding, communication, segmentation, and reporting.

### Flexible Delivery Formats

Support for live, hybrid, simulated live, on-demand, and in-person delivery tailored to global audiences



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## DIFFERENTIATORS

### Proven Enterprise Scalability

Over 170 years of combined experience supporting high-stakes global events.

### Microsoft Teams Mastery

Microsoft Teams and Town Hall experts; complex event builds, troubleshooting, and client training.

### Industry-Leading Turnaround Times

Service-level agreements as fast as 48 hours for event production without compromising quality.

### Real People, Real Support

24x5, real-time phone and email help from virtual event experts for presenters and attendees.



ISO 27001  
Certification  
Security Information  
Management  
System



ISO 27701  
Certification  
Privacy Information  
Management  
System

[www.eventbuilder.rock](http://www.eventbuilder.rock)s

**Toll-Free: 800.290.5900**

**Main Office: 360.787.4145**

**Contact: Erik Schwab (he/him), Account Executive**

**Direct: 360.946.0375**

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# PAST PERFORMANCE

## Global IT Training, Av. 500 Sessions/Month - Microsoft Enterprise Support Digital - 2016-Present



- Comprehensive event program management and production
- Customized processes for high-volume support.
- EventBuilder-integrated registration into Microsoft Teams
- Live event logistics and 24/5 support for presenters and attendees.

## Channel Training, Average 6 Sessions/Month - Microsoft Commercial Licensing - 2016 - Present



- EventBuilder-integrated registration into Teams Town Hall.
- Centralized hub for content and registration access.
- Full event logistics and 24x5 email/phone support for presenters and attendees.
- Custom event reporting: event stats, demographics, attendee engagement

## 4-Day In Person Conference, 2 Keynotes, 15 Session/Annual - Dynamic Events - 2024 - Present



- Customized registration design and production.
- Centralized hub for attendee registration access.
- Badging and in-person check-in assistance.
- Real-time insights and custom reporting to support ROI.

## Town Halls, Multiple Divisions/Quarterly - Advantage Solutions - 2023 - Present



- Custom CSS & HTML event landing pages.
- Live event logistics including technical and presentation rehearsals.
- Coordination of up to 10 presenters in different locations, presentation management, Q&A moderation.
- Delivered to over 25,000 employees.

## General Public Meetings - Hybrid/Monthly - NAACP - 2020 - Present



- Event management to improve overall engagement and reduce interruptions.
- Custom reporting, including voting results.
- On-site AV setup for hybrid events; live streaming, closed captioning.
- Created hybrid event option (in-person + virtual) to increase participation.

## VALUED CUSTOMERS

- Advantage Solutions
- Dynamic Events
- Microsoft
- Materion
- LinkedIn
- NAACP

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*I can't thank you enough, everything that I've asked you to assist me with, to assist our speakers with, it is unmatched. I could not do what I do without you. The entire EventBuilder Team has been such a wonderful support system for me, and I am thankful for our collaborative partnership*

**Yolanda Frazier, President of the NAACP**



*"We have been using EventBuilder for our partner events and have great success with the platform. The EventBuilder team is very responsive with excellent customer service. We always get a thorough answer the first time."*

**Mike Iem, Senior Program Manager**  
Azure IoT Marketing & Partner Events for Microsoft